Snag*flow*

Snagflow. Snagging Solved.

Snagflow's construction snagging system uses mobile and internet technologies to improve communication and efficiency in snagging and defects management.

Prices for a 6 month project start at just £3,000 all inclusive with contract prices as low as £2,000, and no unexpected extra usage costs.

For you:

- **Reduces the cost of snagging**
  enabling earlier delivery and earlier release of retention money
- **Prevents delays and misunderstandings**
  by introducing a workflow system which manages snags from identification through to remedy
- **Enables unbiased management decision** making and improves efficiency and quality
  by providing accurate measurement of sub-contractor effectiveness
- **Enhances customer service**
  increasing the likelihood of repeat business

For your Clients:

- **Improves build quality**
  leading to lower lifetime costs
- **Reduces delivery time**
  enabling targets to be met and exceeded
- **Provides peace of mind**
  by recording all events for accountability and auditability

The Construction Industry spends over £1 billion a year repairing defects.

The Building Research Establishment

Snagging

By improving the accuracy and speed of snagging using a Smartphone with rapid Wi-Fi / 3G / GPRS internet connection, Snagflow saves both time and money.

Snagging can be done either using the Smartphone provided, or via secure website from your PC. Both systems incorporate Blueprintview™, which enables you to visually enter the precise location of a snag by selecting the location on an electronic blueprint of your project.

Sub-contractor performance can be constantly monitored, providing a powerful incentive for sub-contractors to fix outstanding snags.

Workflow

Introducing an automated workflow system that manages snags from identification through to remedy, Snagflow prevents delays and misunderstandings between you and your sub-contractors.

Snagflow follows each snag from entry by a site manager on a Smartphone or web client, to the sub-contractor responsible, through the resolution process to sign off.

Snagflow also builds an audit trail of each snag by recording the actions of every user, ensuring that no snag is missed and making it invaluable as a business tool.

snagging

Reporting

Snagflow provides statistics on all stages of the snagging process and accurate measurement of sub-contractor effectiveness, enabling unbiased management decision-making and improving efficiency and build quality.

By monitoring their performance, Snagflow provides a powerful incentive for sub-contractors to rectify their outstanding snags, and enables you to assess which sub-contractors have the ability to perform to your requirements for subsequent contracts.

workflow

reporting

Snagflow

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The Hub

The Hub enables you to create your own projects, upload and mark up blueprints and allow access to those projects for multiple devices and users.

It also allows you to see statistics across projects and compare similar sub-contractors from one job to the next, providing leverage if any contractors are underperforming.

The Hub is highly suited to companies who run multiple projects over a year, saving time and money and significantly increasing flexibility.

Create and control your projects from start to finish

Blueprintview™ - an innovation in Defects Management

Blueprintview™ is an innovation unique to Snagflow which enables you to visually enter the precise location of a snag by selecting the location on an electronic blueprint of your project.

Blueprints of each level or location are uploaded by the Snagflow team at the beginning of each project, each image being accurately mapped to provide a precise location tool.

Blueprintview™ is available for Smartphone and PC, enabling new snags to be added and existing snags to be found rapidly both on and off site.

Blueprintview™ is a powerful and intuitive interface which significantly speeds up locating new and existing snags.

Snag*flow*

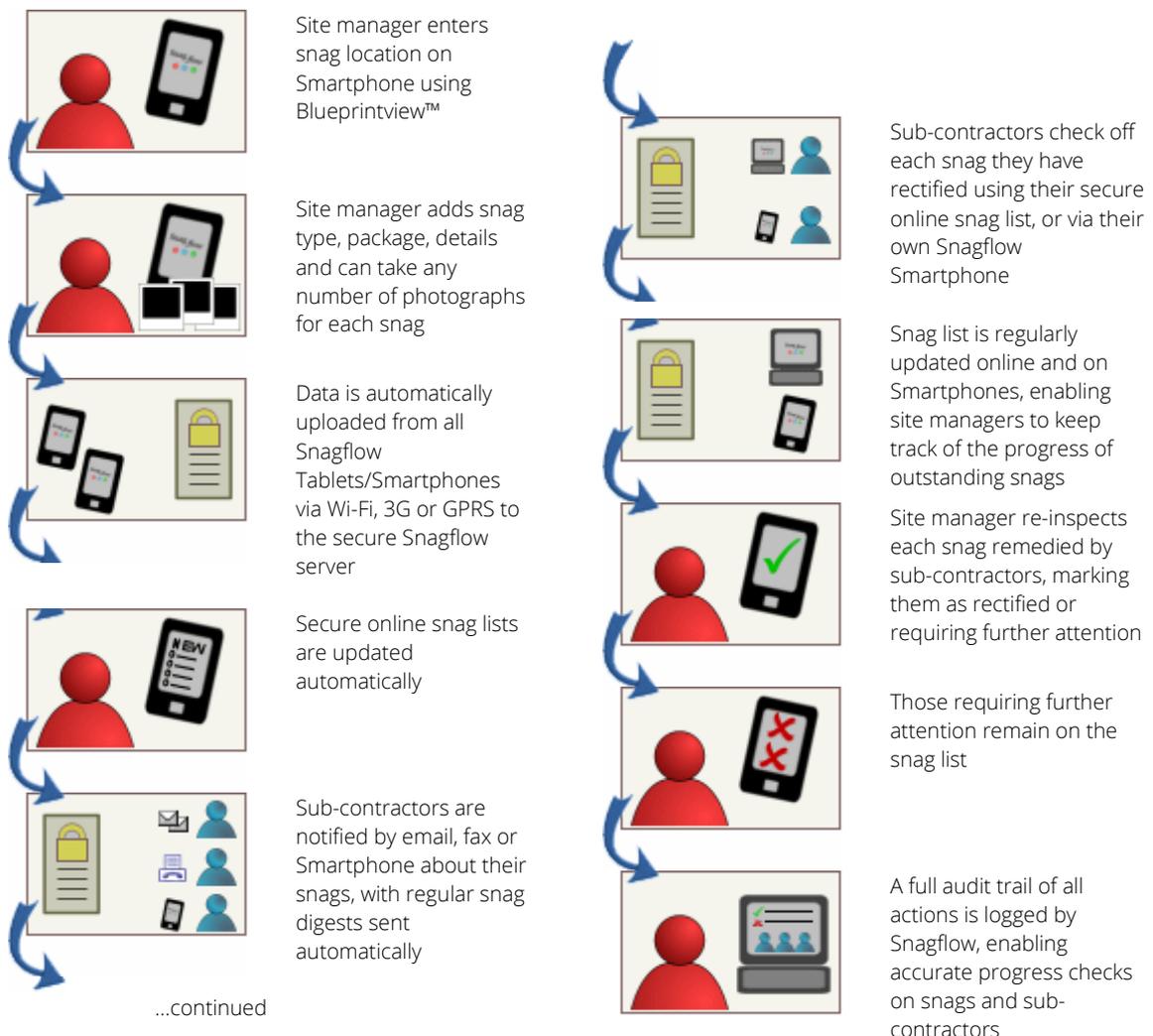www.snagflow.com
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The Snagflow process

Snagflow introduces a workflow system which manages snags from identification through to remedy in order to prevent delays and misunderstandings.

The fully automated process informs sub-contractors of their snag lists online, by email or by fax, and enables the site manager to keep track of progress, and see which snags and sub-contractors are likely to miss deadlines.

A full audit trail of all actions is logged by Snagflow, enabling accurate progress checks on snags and sub-contractors

Site manager enters snag location on Smartphone using Blueprintview™

Site manager adds snag type, package, details and can take any number of photographs for each snag

Data is automatically uploaded from all Snagflow Tablets/Smartphones via Wi-Fi, 3G or GPRS to the secure Snagflow server

Secure online snag lists are updated automatically

Sub-contractors are notified by email, fax or Smartphone about their snags, with regular snag digests sent automatically

...continued

Sub-contractors check off each snag they have rectified using their secure online snag list, or via their own Snagflow Smartphone

Snag list is regularly updated online and on Smartphones, enabling site managers to keep track of the progress of outstanding snags

Site manager re-inspects each snag remedied by sub-contractors, marking them as rectified or requiring further attention

Those requiring further attention remain on the snag list

A full audit trail of all actions is logged by Snagflow, enabling accurate progress checks on snags and sub-contractors

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Sub-Contractors

Snagflow enables all your sub-contractors to view their snag details via a number of methods to increase their productivity.

Sub-contractors are able to view a full list of their own outstanding snags online or by downloading the app from Google Marketplace*, saving your administration cost and time. They can view location, photographs, additional notes and update the status of each snag they rectify. This information will be synchronised on the website and with other Snagflow Tablets/Smartphones, keeping you fully up to date.

If a sub-contractor does not have the capability to get online to view their snags, they can opt to receive email or fax snag lists, or site managers can print out lists on-site to give to them.

You can also provide your biggest sub-contractors with Snagflow Tablets/Smartphones to view their own outstanding snags and mark those they have rectified while on site.

*Sub-contractors only have access to the projects you select

Improves sub-contractor performance

Reduces the number of outstanding snags at any given time

Handover takes place earlier

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Project Set-Up

Projects can be set up within a week, including snag, package and sub-contractor details, project information and Blueprintview™ drawings.

Training

Upon purchasing Snagflow for their company, an initial training session of ½ day for up to 3 users is required as part of the setup process for each project. This includes how to use the Smartphone and web software, and runs through a series of standard scenarios a user might face in the field.

Support, Security & Backup

A comprehensive online support section is available on our website including a knowledge base and electronic documentation.

Telephone support is available free of charge during office hours, and technical issues are responded to within one working day.

Server uptime of 99.99% is guaranteed with any planned maintenance being carried out at times which will cause minimum disruption. Snagflow Tablets/Smartphones will continue to work without synchronising during any period of server downtime.

Servers are kept updated with the latest security patches to reduce the risk of attack, and all data is backed up overnight and stored with rollback capability for a minimum of 3 months.

We ensure that all your project data is safe, secure & supported.

Data is stored securely, backed up regularly, and supported for the life of the project

Tablet/Smartphone Hardware Provided

Snagflow can be provided with Android Tablets/Smartphones and optional 3G/GPRS connectivity** for the life of the contract. This ensures that costs determined at the outset of the project are always accurate.

The Tablets and Smartphones are both packed with features, and include a high-resolution rear-facing camera for detailed photographs.

Tablet

Samsung Galaxy Tab 2 7"
7" tablet running the most recent version of Android to ensure an excellent user experience. 1024x600 screen. 3 megapixel rear camera. WiFi & 3G.

Smartphone

Samsung Nexus S
4" smartphone with high-resolution 480x800 screen and 5 megapixel rear camera with autofocus and LED flash. WiFi & 3G.

** 3G/GPRS connectivity and usage subject to terms.

With high-resolution touchscreen and 5Mp camera, the provided Smartphone is packed with features and easy to use.